

AMENDED IN SENATE APRIL 1, 2002

**SENATE BILL**

**No. 1601**

---

**Introduced by Senator Bowen**

February 20, 2002

---

An act to add Article 6 (commencing with Section 2899) to Chapter 10 of Part 2 of Division 1 of the Public Utilities Code, relating to telecommunications.

LEGISLATIVE COUNSEL'S DIGEST

SB 1601, as amended, Bowen. Cellular telecommunications service.

Existing law empowers the Public Utilities Commission to regulate telecommunications services and rates of telephone corporations and to require telephone corporations to provide customer services.

~~This bill would declare the intent of the Legislature to establish policies, in subsequent legislation, encouraging higher quality telecommunications service.~~

*Under existing law, the Federal Communications Commission licenses providers of cellular radiotelephone service.*

*This bill would require that providers of cellular radiotelephone service extend a minimum 30-day grace period to new customers during which the customer may rescind the agreement, if the customer finds that the cellular service quality is unsatisfactory, and to provide notice to customers of this right.*

Vote: majority. Appropriation: no. Fiscal committee: no. State-mandated local program: no.

*The people of the State of California do enact as follows:*

SECTION 1. Article 6 (commencing with Section 2899) is added to Chapter 10 of Part 2 of Division 1 of the Public Utilities Code, to read:

Article 6. Cellular Telecommunications Service

~~2899. It is the intent of the Legislature, in subsequent legislation, to establish policies encouraging higher quality cellular telecommunications service.~~

2899. Every provider of cellular radiotelephone service shall extend to new cellular service customers, a grace period of at least of 30 days, for customers to rescind the agreement and terminate service without cost or penalty, if the customer finds that the cellular service quality is unsatisfactory. Every new cellular radiotelephone service agreement shall provide reasonable notice of this grace period and the right of the customer to rescind the agreement if the customer finds that the cellular service quality is unsatisfactory.